

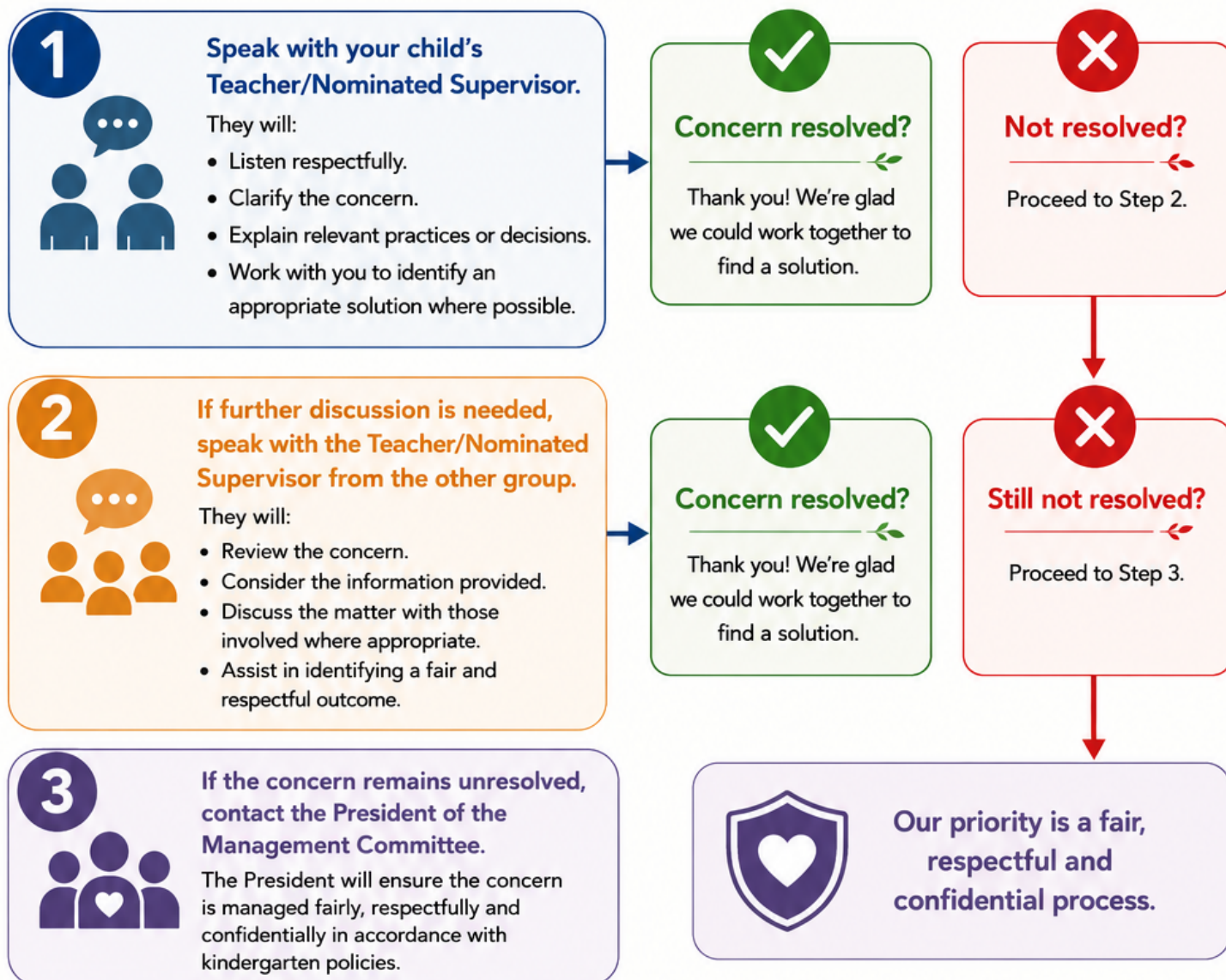


Mt Gravatt
Community Kindergarten
EST 1956



RAISING A CONCERN

We encourage concerns to be raised early so they can be resolved respectfully. Many concerns can be resolved quickly through open and respectful communication.



For more information

Please refer to the Complaints Handling Policy.



Respectful Communication

Concerns should not be discussed on social media, community messaging groups or other public forums. We ask families to work directly with the kindergarten so concerns can be managed fairly, respectfully and confidentially.



Continuous Improvement

We value respectful feedback. Where appropriate, concerns help us review our policies, procedures and practices to strengthen our service and improve outcomes for children and families.



Child Safety Concerns

Any concern relating to a child's safety or wellbeing must be reported immediately to a Teacher/Nominated Supervisor. Where required by law, the kindergarten will notify the relevant statutory authorities.

